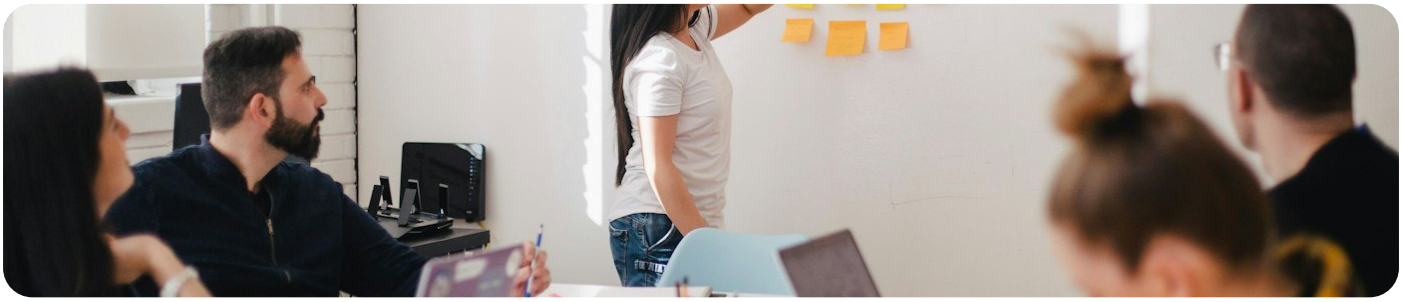
Cabin Crew - Communication and Teamwork



A programme outline to adapt with your organisation to the roles, starting level and agreed objectives.

Topics and objectives

- Roles and cooperation within a team
- Professional communication and customer interaction
- Listening, communication management and intercultural context
- Human factors and risk awareness
- Scenarios and reflective debriefing

What the pathway supports

- A needs brief
- A programme and activities for validation
- Delivery arrangements specified in the proposal

Who is it for?

Teams, organisations and individuals defining professional development needs.

Our approach

1. Define needs and the starting point.
2. Build suitable learning or work activities.
3. Review progress and organise next steps.

Scope and arrangements

Proposed tailored programme, to be scoped before delivery. This awareness outline is not a regulated qualification or an announcement of an open intake.

View the online listing and request current arrangements

Let's discuss your project

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